AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions of claims in the application:

Listing of Claims:

1. (Currently Amended) A system that facilitates networked system management, comprising:

at least one processor that executes the following computer executable components stored on at least one computer readable medium:

a component that obtains aggregated system state data for at least one system component based in part on one or more aggregation rules parameters that control at least one of how, what or when gathered information is aggregated;

an analysis component that processes at least a portion of the aggregated system state data to determine at least one characteristic of at least one system state, the at least one characteristic employed to determine utilization of the networked system as a whole, of an individual system user and of a group of system users, the individual system user's utilization can be automatically limited based on a business rule;

a control component that initiates a control response based in part on a system report provided by access to the aggregated system state; and

a user interface that provides state related information based upon the state characteristic to a user; the user interface receives at least one user control parameter that facilitates improved utilization of the networked system, system alert reporting and aggregation control.

- 2. (Previously Presented) The system of claim 1, the state related information comprising a current state status relating to at least one of system usage states, system performance states, or system health states.
- 3. (Original) The system of claim 2, the current state status relating to an individual enduser of the networked system.

- 4. (Original) The system of claim 2, the current state status indicating top "X" asset utilization of a particular networked system asset, where X represents a desired number of top asset users.
- 5. (Previously Presented) The system of claim 4, the desired number of top asset users comprising at least one of approximately 1, approximately 5, approximately 10, approximately 25, approximately 50, approximately 75, or approximately 100.
- 6. (Previously Presented) The system of claim 4, the particular networked system asset comprising at least one of memory usage, CPU utilization, hard disk space usage, random access memory (RAM) usage, or network communication bandwidth usage.
- 7. (Original) The system of claim 4, the top asset users comprising running processes.
- 8. (Original) The system of claim 4 the top asset users comprising end-users of the networked system.
- 9. (Original) The system of claim 8, the particular networked system asset comprising Internet usage.
- 10. (Original) The system of claim 1, the state related information comprising, at least in part, administrative guidance information corresponding to the networked system.
- 11. (Currently Amended) The system of claim 1, the state related information comprising an historical state status relating to at least one of system usage states, system performance states, or system health states.
- 12. (Original) The system of claim 11, the historical state status relating to an individual enduser of the networked system.

- 13. (Currently Amended) The system of claim 1, the <u>at least one</u> system component comprising a server.
- 14. (Previously Presented) The system of claim 1, the user interface comprising at least one selected of a system usage user interface, a system performance user interface, or a system health user interface.
- 15. (Original) The system of claim 1, the user interface comprising a customizable user interface.
- 16. (Original) The system of claim 1, the user interface comprising an interactive user interface.
- 17. (Original) The system of claim 16, the interactive user interface comprising a prior state reversion control user interface.
- 18. (Original) The system of claim 16, the interactive user interface comprising a control user interface that controls a utilization aspect of the networked system.
- 19. (Original) The system of claim 18 the control user interface comprising a system prioritization user interface that prioritizes usage of the utilization aspect of the networked system.
- 20. (Previously Presented) The system of claim 18, the utilization aspect of the networked system comprising at least one of Internet bandwidth usage, CPU usage, hard disk space usage, e-mail usage, fax usage, or printing usage.

21. (Currently Amended) A method for facilitating management of a networked system, comprising:

employing at least one processor to execute computer executable instructions stored on at least one computer readable medium to perform the following acts:

acquiring aggregated system state data for at least one system component based in part on one or more aggregation rules parameters that control at least one of how, what or when gathered information is aggregated;

analyzing at least a portion of the aggregated system state data to determine at least one characteristic of at least one system state;

determining utilization of the networked system as a whole, of an individual system user and of a group of system users based in part on the analysis;

automatically limiting a user's utilization of at least one aspect of the networked system based in part on the at least one characteristic;

providing state related information based upon the state characteristic to a user; and

enabling a user to manipulate assets of the networked system, based in part on the aggregated system state data, to facilitate improved utilization of the networked system.

22. (Original) The method of claim 21, further comprising:

employing the state related information to optimally manage productivity of end-users of the networked system.

- 23. (Original) The method of claim 21, further comprising:
- utilizing the state related information to provide control of a related characteristic of the networked system.
- 24. (Previously Presented) The method of claim 23, the related characteristic of the networked system comprising at least one of state reporting management, process thread management, Internet use management, data storage management, memory use management, processing power use management, or load management.

- 25. (Previously Presented) The method of claim 23, the control comprising at least one of automatic control or manual control.
- 26. (Original) The method of claim 21, the user comprising a computing device.
- 27. (Original) The method of claim 21, further comprising: utilizing state related error data and the aggregated system state data to provide system update information to the user.
- 28. (Original) The method of claim 27, further comprising:

 providing control to the user to initiate system updates provided in the system update information.
- 29. (Original) The method of claim 28, providing control including, at least in part, selecting, *via* user input, to automatically update at least one parameter of the networked system.
- 30. (Original) The method of claim 21, further comprising:
 utilizing state related error data and the aggregated system state data to reduce state
 monitoring information.
- 31. (Currently Amended) The method of claim 30, the state related error data comprising at least one selected from the group consisting of software defects or and hardware defects.
- 32. (Currently Amended) The method of claim 21, further comprising: receiving control parameters from [[a]] the user to control state related parameters.
- 33. (Previously Presented) The method of claim 21, further comprising:
 data mining the aggregated system state data to determine at least one of a diagnosis of at least one aspect of the networked system or a prognosis of at least one aspect of the networked system.

34. (Original) The method of claim 21, further comprising:

controlling, *via* a user interface, the networked system based, at least in part, upon the aggregated system state data.

35. (Original) The method of claim 21, further comprising:

providing system state related recommendations based, at least in part, upon the aggregated system state data.

36. (Currently Amended) A system that facilitates networked system management, comprising:

at least one processor;

at least one computer readable storage medium storing computer executable instructions that when executed by the at least one processor implement components comprising:

means for obtaining aggregated system state data for at least one system component based in part on one or more aggregation rules parameters that control at least one of how, what or when gathered information is aggregated;

means for processing at least a portion of the aggregated system state data to determine at least one characteristic of at least one system state;

means for determining utilization of the networked system as a whole, of an individual system user and of a group of system users based in part on the analysis;

means for automatically limiting a user's utilization of at least one aspect of the networked system based in part on the at least one characteristic;

means for providing state related information based upon the state characteristic to a user;

means for predicting a common mode failure of at least one piece of hardware common to one of more systems; and

means for enabling a user to manipulate assets of the networked system, based in part on the aggregated system state data, to facilitate improved utilization of the networked system.

- 37. (Cancelled)
- 38. (Previously Presented) A system employing at least one system of claim 1 that provides a unified information source of at least one of performance monitoring data for a plurality of networked systems, usage monitoring data for a plurality of networked systems, or health monitoring data for a plurality of networked systems.
- 39. (Cancelled)
- 40. (Previously Presented) A device employing the method of claim 21 comprising at least one of a computer, a server, or a handheld electronic device.
- 41. (Previously Presented) A device employing the system of claim 1 comprising at least one of a computer, a server, or a handheld electronic device.